

**Airseven A/S**

Roskilde Lufthavn, Lufthavnsvej 34  
4000 Roskilde  
Danmark



## Claims for compensation for damaged, delayed or lost baggage

Delay or damage to baggage must be reported to our handling agent before leaving the baggage area and moving through customs. Here you will be asked to complete a Property Irregularity Report (PIR). Without a PIR report, Airseven cannot process your compensation claim.

PIR number (necessary for processing your compensation claim)		Booking/ticket number:
Name:	Flightnumber (CATXXX):	
E-mail:	Phone (Incl Extension):	

**If you have property insurance or have taken out special luggage insurance**, the compensation claim must be sent directly to your insurance company. **If you choose to seek compensation through Airseven**, should you be aware of Airseven's limited liability - see our website <https://airseven.dk/> - The form is sent by email as an attachment [fly@airseven.dk](mailto:fly@airseven.dk).

**As indicated on your PIR report, in case of compensation claims for damaged luggage, you must report the damage to Airseven no later than 7 days after the damage has occurred.**

### Own insurance

Has the damage been reported to your own insurance company??  Yes <input type="checkbox"/> No <input type="checkbox"/>	Company:  Policenr.:	Have you been compensated? Yes <input type="checkbox"/> No <input type="checkbox"/> If yes, state amount:
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### Description of the damage with a detailed explanation

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### The bank's name and registration and account number for transfers within DK:

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**To be completed in case of baggage damage.** Receipt for the purchase of the damaged luggage must be sent with it.

State type, brand, model no., model and similar.	Purchased year/month	Price	Have Receipt
			Yes <input type="checkbox"/> No <input type="checkbox"/>
			Yes <input type="checkbox"/> No <input type="checkbox"/>

### Filled in for delayed luggage.

When did you get your luggage delivered??	Time.	Date
Have you been paid compensation?: Yes <input type="checkbox"/> No <input type="checkbox"/> If yes, state amount:		

**To be completed in case of lost luggage.** Receipt A list of lost luggage and a receipt for the same must be sent.

Have you been paid compensation?: Yes <input type="checkbox"/> No <input type="checkbox"/> If yes, state amount:
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<input type="checkbox"/> I confirm that my answers are in full accordance with the facts. I hereby authorize Airseven to exchange information and documentation with other relevant third parties (eg travel agencies, handling agents, insurance companies, etc.) to the extent necessary.	Date:  Signature:
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